



The Oregon Affordable Housing Management Association Presents
Interviewing Applicants for Move-In, ALL Programs

Skillbuilding for Affordable Housing Providers

LIVE WEBINAR

Wednesday, April 23, 2025, 1:30 pm to 3 pm, PDT

Whether your property is HUD, Tax Credit, RD, HOME or Bond, learn how to effectively and efficiently conduct the all-important applicant interview *to ensure that assistance goes to families who are qualified and/or protect your owners credits*. This course covers how to establish rapport, gain trust, and ask the right questions in the right way while ensuring a consistent scripted approach to prevent costly fair housing mistakes. Includes tips on interviewing applicants face to face, by telephone and via a virtual app and interviewing persons with various types of disabilities. Participants will apply what they are learning through in-class polls on common situations they encounter.

Our Instructor: Gwen Volk has provided training and consulting services in 36 states through **Gwen Volk, InFocus, Inc.** She has extensive knowledge and experience in Section 42 low-income housing tax credit, tax-exempt bond, HOME, Section 8, 236, 202 PAC, 202/811 PRAC and Rural Development programs.

Tech Advice: Please participate on a desktop or a laptop computer. An ethernet connection is preferable.

To Register: Please fill out and email this fillable form to oregonahma@frontier.com or, print the form, fill out by hand, then scan/email to oregonahma@frontier.com

FINAL Registration Deadline: Tuesday, April 22, 2025

Webinar Registration Fees: For AHMA members: \$125. For non-members: \$150.

Payment Options: **(WE DO NOT INVOICE.)**

- ◆ Pay by PayPal on this page of our website:
http://www.oregonaffordablehousingmanagement.com/education_schedule.htm
- ◆ If you don't have a PayPal account, no worries! You can use PayPal as a GUEST. Just follow the instructions in the PayPal shopping cart.
- ◆ Or, send your check to Oregon AHMA, P.O. Box 1135, Forest Grove, Oregon 97116
- ◆ Payment is due by Tuesday, April 22. Login is contingent upon payment. No refunds after April 22. Attendee substitutions are permitted anytime.

CEUS: This class fulfills 1.5 CEUs for those with broker or property management licenses.

Questions? Contact Oregon AHMA Director Maggie Meikle at oregonahma@frontier.com

Please fill out this section of the form:

Name _____ Email Address _____

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